



(815) 235-POND

The NWG

FROGGER!

Newsletter

Lets Give 2010

A Positive Welcome

Last year was a good year and it looks as though 2010 will be a great one also! I personally wish to thank everyone for their patronage last year and every one of the previous years that we have had the pleasure of working with you. I have one of the greatest opportunities to create a positive environment for someone to relax around, share with others, and enjoy. Our clients become more than a job for us, they become friends! Your desire for maintenance helped jump start 2009; whether you did it yourself with the assistance of our retail center, or had Natural Water Gardens do it turnkey, it is always positive to see spring and our water features running.

I am able to work with a great group of employees (they are all like Family) and I hope that you consider them as an extended family taking care of your needs.

This year seems to be looking positive, 2010 spring bookings were heavy in late summer. The fall brought construction of new water features, remodeling of existing ones and cleanings. We did a large project late November into December at Don Carter Lanes (Rockford, IL.) This area will be their new off track betting facility, stop in and check it out.

Last year we had a late start due to cold weather and started 3-4 weeks late. We will still be doing a complete clean and start up, removing and saving your water, storing fish, trimming aquatic plants, pressure washing your complete feature, filter mats, checking pumps, lights, auto fill, replace or repair items if needed, before starting your water feature. Again this spring we are offering a minimal startup where we will install pumps, pressure wash filter mats, check lights (replace as needed), trim plants that are accessible above water, adjust auto fill, and start up your water feature.

This can be accomplished with less labor and equipment for a smaller fee than a complete clean.

Everyone seems to like the Natural Water Gardens private label products. They were our number one seller last year. The products are concentrated allowing you to use less and at a more competitive price than the other brands, saving you money and are earth friendly. **We ship products daily!**



Don't forget that we also can manage your natural earthen or man made pond or lake.

March 22nd
Natural Water Gardens Retail Center open's for the season



Froggy Bucks are back!



Start collecting your 2010 bucks early

Few Dates to Remember

- April, 10, 2010** spring cleaning demonstration (10:00am.)
- April, 15, 2010** Return your Spring Clean up form.
- Mother's Day May 9,** Weekend Specials, buy 2 aquatic plants, get 1 free plus many more specials
- Watch for our Big Special This Weekend**
- June, 20 2010** Father's Day weekend specials buy 2 fish, get 1 free plus many more specials

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March 27th, CREATE A POND AT NATURAL WATER GARDENS

Again this year we will heat up the greenhouse for those of you that would like to see first-hand how to build a pond.

This is the perfect time to learn the ins and outs of creating your very own water feature in the warmth of NWG's indoor facility with our professionals.

Learn techniques for properly installed filters and planting aquatic plants in your water features. Great question and answer day! Lunch will be provided and take advantage of discounts that day. Alec Pulley, fish biologist, will also be giving a seminar at 10:00 on management of natural lakes, reservoirs and ponds. This is usually a good question and answer time for those looking for further info. This session is free-of-charge.

NWG Maintenance Options

Once again this year you have the option of our crews coming to your property starting up and/or cleaning your water feature, or you can do it yourself. All you need to do is call, fax, or mail the form on the back of this Frogger by April 15th helping us in our scheduling cleaning over 300 features. This timing allows us to get you water features cleaned in the most efficient way. Please touch base with us if you are on a yearly continual opening, closing, or maintenance treatment of your feature.

Hands free pond enjoyment is available to anyone wishing to have us do your maintenance on a weekly, biweekly, or monthly basis; treating your water feature with NWG products, trimming aquatic plants, inspecting lights, skimmer & bio-falls, and general maintenance. Each program allows you as little work desired or just have us stop by and dress up your feature when needed. We can leave products with instructions for off weeks if you desire, all that's left for you to do is ENJOY.

Maintenance Rates

Distance from shop	weekly	biweekly	monthly
0-30 miles	\$55 /\$49	\$65/\$59	\$75/\$69
30-60 miles	\$75/\$69	\$85/\$79	\$95/\$89
60-90 miles	\$95/\$89	\$105/\$99	\$115/\$109

**(Regular service fees/season fee booked by May 15th)*
Minimum fees are based per feature (pond etc.) any time over one hour will be charged accordingly.

Material cost very per water feature is Additional
Take advantage of early sign up SPECIALS.

Retail Center Hours

Opening March 22nd

Spring hours

Mon. -Fri.	10:00- 5:00
Sat.	10:00- 4:00
Sun.	11:00- 3:00

Late Spring-Summer hours

Mon. -Thru.	9:00- 5:00	Fri till 7:00
Sat.	9:00- 4:00	
Sun.	11:00- 3:00	



Tim's Corner

Water Garden Tour

After much thought and discussion over the past couple years about going to a semiannual water garden tour and due to the increase in cost and number of other garden tours, we will not be having a Watergarden Tour in 2010. Most of the area communities are sponsoring their own tours as fundraisers. These are all great charities and we hope that you get involved in these events in your area.

We will still be organizing our water garden tour next year as a semiannual event for our 15th Water Garden Tour in 2011.

The only problem with not having a tour this year was this was always the deadline that I had to clean up my own yard for the year.



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Fish Care

Do not over feed your fish. Feed them once or twice daily what they can consume in a 3 minute period. These fish are our pets so be kind to them. We become very upset if we happen to have sick fish. Unfortunately fish diseases are very transmittable to other fish. It is best to take sick fish out of your pond and treat it accordingly. Simply put the sick one in a bucket or container and treat him for what is ailing him. We will also want to treat your pond so others do not become infected. Make sure to add de-chlorinator to tap water which reduces chlorine **AND** chloramines which can be fatal for your fish. Some de-chlorinators also remove heavy metals and help improve the slime coat on your fish. Add to new ponds or ponds that have been cleaned and refilled.

Ich is the most common of all fish diseases. It is characterized by tiny white spots on the fish's skin. Symptoms include, rubbing against rocks, lethargy, and loss of appetite. Recommended treatment is a salt bath. Add 10 pounds of salt to your pond for three days. Do a water change in two weeks to remove some of salt.

Flukes are the most common parasite found on Koi and goldfish. Symptoms include flashing, gasping at the surface, frayed fins, and sometimes death. Recommended treatment would be a salt dip. Add 10 tablespoons of salt per gallon of non-iodized salt to a basin of water. Dip the infected fish in solution for three to five minutes, or until the fish starts rolling over. Repeat process twice more at 12 hour intervals.

Bacterial infections symptoms include fin and tail erosion, redness of tail, pectoral or anal fins, and open red ulcer sores. Recommended treatment is feeding your fish medicated fish food for 10-14 days.

When purchasing fish make sure you let them float on top of your pond in the bag you brought them home in for 15-20 minutes so that they can become acclimated to your water temp. If it is hot out you will need to cover the bag so you do not poach the fish. Do not empty the water they were transferred home in, to your pond. Take the fish out with a net, then into your pond. When your fish are coming out of their long winter hibernation they have a tendency to be stressed. If you feed them a medicated fish food first when the water is above 50 degrees for the first week it will help them overcome some of this stress.

Extreme Home Makeover

We were involved in the extreme project in northern IL last summer. It was a lot of fun and very rewarding for all of us involved. My son Cory of Cory's Landscaping was in charge of developing the landscaping and exterior area of the project. We were involved in the project in the prior weeks of the build our employees were able to help throughout the week doing what ever was needed.

Our part of the project was to install a rainwater collection system for the property. Their system holds 4000 gal. of water collected from rainfall and natural water from the sump system. Water in the collection system is then used for livestock, garden, and irrigation of the landscape because it's non potable water. A 2500# bubbling boulder was added recirculation the water with the water lighted as it bubbles through the boulder for added visibility at night.



Bubbling Pillars

Ask us about creating a Reusable Water Containment System Just like the Extreme Home Make Over:

We can take your run off water from eve's troves or tiles. Reservoir it in the ground with a bubbling features for aeration and a pump to reuse water. Water can be used for irrigation, watering plants or even toping off your water feature. Give us a call and we can answer any questions you have. Size can be designed to fit any property or budget.

NWG Employment Opportunities Available

Please contact us if you or someone you know would be a great asset to or company.

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Option #1 SIGN-UP SHEET FOR SPRING CLEANING/START-UP

NAME: _____ PHONES: (home.bus.cell) _____

ADDRESS: _____ zip _____

EMAIL: _____

Approximate week you would like pond cleaned/started: _____ (Scheduled based on weather conditions)

Special Instructions: _____

COMPLETE CLEANING INCLUDES: unplug pump & disconnect check valve, catch/store fish in holding tank/with as much exiting water as possible, drain water from pond, power wash rock, gravel & filter mats, cut back aquatic plants as needed, remove debris, check for leaks, reinstall pump, tweak waterfall & stream, check timer, adjust underwater lights, replace light bulbs as needed, add, water, anti-stress additives, de-chlorinator to pond, acclimate & release fish. Start feature. Average pond cleaning \$285-\$400, some exceeding this depending on size and time. **By contracting NWG to start-up/clean your water feature you approve NWG to repair or replace any or all items needed to complete the job that day.** NWG will invoice you for time and material. Service fees will be assessed after 30 days. NWG will do everything possible to protect your fish, but cannot be held responsible for them. To have your pond cleaned/started in a timely manner please remit by April 15, 2010. (price will be adjusted higher on bookings after April 15)

PRODUCTS AVAILABLE UPON REQUEST at service time as start-up/WE ALSO SHIP!!!

Mail to: Natural Water Gardens or Fax: 815/235-7662

Option #2 SIGN-UP SHEET FOR Mini SPRING CLEANING/START-UP

NAME: _____ PHONES: (home.bus.cell) _____

ADDRESS: _____ zip _____

EMAIL: _____

Approximate week you would like pond cleaned/started: _____ (Scheduled based on weather conditions)

Special Instructions: _____

COMPLETE CLEANING INCLUDES: unplug pump & disconnect check valve, Pressure wash filter mats, cut back aquatic plants/adjust or replace lights accessible above water level as needed, check for leaks, reinstall pump, tweak waterfall & stream, adjust auto fill, check timer, Start feature. Pond start-up average is between \$125-\$200 some exceeding this depending on size and time. **By contracting NWG to start-up/clean your water feature you approve NWG to repair or replace any or all items needed to complete the job that day.** NWG will invoice you for time and material. Service fees will be assessed after 30 days. NWG will do everything possible to protect your fish, but cannot be held responsible for them. To have your pond cleaned/started in a timely manner please remit by April 15, 2010. (prices will be adjusted higher on bookings after April 15)

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NATURAL WATER GARDENS
1866 BROWNS MILL RD & RT 20
FREEPORT, IL 61032
815/235-7663
815/235-7662 FAX

LOCATED 5 MILES EAST OF FREEPORT, IL, NORTH CORNER OF BROWNS MILL RD & RT 20 ~ WATERSCAPE DESIGN/INSTALLATION/MAINTENANCE/RETAIL CENTER ~ WWW.NWGPONDS.COM

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